

A 1 response to generate a quotation for the human translation; and  
forwarding the foreign language response and, if required, the quotation, to the sender.--

Please replace the paragraph beginning at page 14, line 9 with the following rewritten paragraph:

A2 --In some cases, it may be acceptable for the translation of the response from the recipient to be at the cost of the sender. In this case the process follows the flow chart of FIG 2 as if the response were an original communication.--

IN THE CLAIMS:

Please amend claims 1-3 and 19 as follows:

A3 1. (amended) A method for automatic processing of electronic communication including the steps of:  
sending a communication from a sender in a first language;  
identifying the communication as a foreign language communication;  
determining if a translation of the communication to a second language is required by the recipient;  
applying a translation program to the communication to generate a machine translation if a translation of the communication to a second language is required by a recipient;  
determining if a human translation of the communication to the second language may be required by the recipient;  
applying a quotation program to the communication to generate a quotation for the human translation if a human translation of the communication to the second language may be required by the recipient; and  
forwarding the communication and, if required, the machine translation and, if required, the quotation to the recipient.

2. (amended) The method of claim 1 further including the steps of:  
the recipient formulating a response to the communication;  
identifying the response as a native language response to the foreign language

communication;

if required by the sender, applying a machine translation program to the native language response to generate a foreign language response; and

forwarding the foreign language response to the sender.

A3

3. (amended) The method of claim 2 further including the step of, if a machine translation is not suitable, applying a human translation to the native language response to generate a foreign language response.

sub 19

19. (amended) A computer in a networked computer environment, said computer programmed to perform the steps of:

receiving a communication from a sender in a first language;

identifying the communication as a foreign language communication;

determining if a translation of the communication to a native language is required by the recipient;

applying a translation program to the communication to generate a machine translation if a translation of the communication to a native language is required by a recipient;

A4

determining if a human translation of the communication to the native language may be required by the recipient;

applying a quotation program to the communication to generate a quotation for the human translation if the human translation of the communication to the native language may be required by the recipient; and

forwarding the communication and, if required, the machine translation and, if required, the quotation to the recipient.

Please add new claims 20-22 as follows:

A5

20. The method of claim 1 further including the steps of:

the recipient formulating a response to the communication;

identifying the response as a native language response to the foreign language communication;

determining if a machine translation of the native language response to generate a foreign